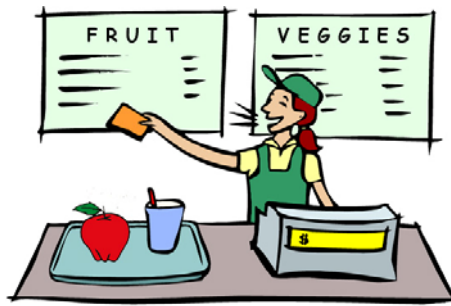




Fruits & Vegetables Galore Criteria #3

Deliver good customer service.



Definition: Under “Delivering Customer Service” in *Meal Appeal*, choose any one of the following categories to do.

- Excel at Customer Service
- Get Your Customers Involved
- Plan Menus With Students
- Enhance the Eating Environment
- Decorate
- Ask for Feedback

Resources:

Fruits & Vegetables Galore - *Meal Appeal*, pgs 10-15

Assignments

School Coordinator Assignments

- Read “Delivering Customer Service”
- Ask your food service personnel which category they would like to work on the most
- Involve the students whenever possible
- Talk with your School Community Council about how you will carry out this criteria
- Encourage positive feedback on how to deliver good customer service

Note: do not use posters with 5 A Day logo for decorating

FV Galore #3 Ideas

- Remember that customers want to feel welcome and appreciated
- If you want to know what your students will eat, ask them
- Work with the art teachers in the school, and have the kids make their own decorations
- Ask the students how the atmosphere in the cafeteria can improve